



One NSTAR Way
Westwood, Massachusetts 02090

June 20, 2011

To our customers and neighbors on Western Ave we will be replacing and upgrading the natural gas main and gas services on your street. Weather permitting, work will begin each day, Monday through Friday at 7:30 a.m. and will normally be completed at 4:00 p.m. The project will be completed in 3 phases the first of which will be the area from Green St to Soden St. and updates will become available and passed along as the project continues.

NSTAR will need to upgrade your gas service line; we will contact you in advance to make arrangements either by phone or through the inspector on the job if we need to access your premises during our scheduled work hours to complete the work.

If during this project, it is necessary to interrupt your gas service. We will have servicemen available to relight your appliances if you are home. If we are unable to gain access to your home at that time, we will leave a notice stating that your gas is off, and a toll free number to call to arrange for your appliances to be relit, at your convenience.

Upon completion of the construction process, paved or cemented areas, which were disturbed, will be permanently repaired with material similar to what was removed.

If you are not receiving the benefits and convenience of natural gas, and would like information on converting your present system, please call toll free, 1-800-592-2000 an NSTAR Gas representative would be glad to explain how easy it is to convert to gas.

ESTIMATED START DATE OF CONSTRUCTION – June 21, 2011

We apologize for any inconvenience this construction may cause.

Sincerely,

BOB DELL'ANNO

BOB DELL'ANNO
Construction Supervisor
NSTAR GAS